

## MAINTENANCE GUIDE

Congratulations on your recent purchase of a WOODlife timber floor! At WOODlife, we understand that this is a long-term investment & the proper care and installation of your timber floor will ensure you get the most out of its function.

All WOODlife floors are finished with a final coat of hardwax-oil which has been UV-cured at the factory. Unlike oxidative finished floors, our UV cured floors are fully hardened upon arrival and can therefore easily be used in any space, without any restrictions.

Please be aware: Using the wrong cleaning substance & equipment on your new WOODlife floor can do more harm than good. Do not use masking or other types of adhesive tapes on the surface coating of the timber floor as removal of the tape may result in coating damage.

**NEVER, EVER WET-MOP YOUR WOODEN FLOOR!**

**DO NOT USE:** Ammonia-based cleaners, detergents, bleach, polishes of any kind, abrasive cleaning soaps, steel wool or abrasive cloths, steam mops, turps, vinegar, methylated spirits or kerosene.

### MAINTAIN A PROPER INTERIOR CLIMATE

Because wooden flooring is a natural product, it will expand and contract due to seasonal moisture level changes. The relative humidity (RH) in the concerning room(s) must be kept between 30% to 70% at 15-25°C at all times to properly maintain the floor. Please be sure to monitor these values app 10 cm above the floor. Place humidifiers or dryers if necessary. NOTE: if the RH is too low, cracks may form.

### UNDERFLOOR HEATING

Raise the temperature very gradually at the start of the heating season and lower it again very gradually at the end (1 to 2 °C every day). To keep the floor as stable as possible, do not create any difference in day and night temperatures.

The maximum contact temperature of the cement screed is 28 °C.

Do not place any rugs on top, or cupboards with no space underneath.

For detailed information, we refer to our separate brochure 'WOODlife Flooring - Underfloor Heating'. Please note the use of a Fidbox monitoring device (to be installed underneath your floor) is mandatory in case of underfloor heating.

### PROTECTING THE FLOOR

Place entrance mats both outside & inside external doorways. Always make sure that the mats are regularly shaken out as dust/ sand/debris can be brought into the house with footwear. This dust/sand/debris acts like sandpaper resulting in scratches on the timber floor. Never use mats with rubber backing as they tend to stain the wooden floor.

Place felt mats under chairs and tables. Chairs and any other light furniture must always be lifted & not slid across the wooden floor. **Do not** wear sharp or narrow point high heeled shoes on your timber floor.

Never place plants direct onto a wooden floor; always use a pot stand or dish. Placing iron subjects or objects with rubber caps onto an oak floor may cause stains.

Direct sunlight & or other sources of UV Light can cause the wooden floor to gap between boards & cup (board edges higher than the center of the board). The colour of the wooden floor board can also change (darken) over time from oxidation. Curtains, blinds, & other types of window protectors should be used to slow down the colour changing process.

## CLEANING OF THE FLOOR

### Daily

Only use a soft broom & a soft head, low intensity vacuum to remove dust/sand/debris particles from the floor. Vacuum heads should be checked regularly because if they have worn thin, contact with any metal from the head onto the timber floor can result in scratching.

Spills should be wiped up immediately.

Shake off external & internal mats to remove any debris.

### Weekly

Vacuum clean the floor and mop stubborn dirt away with Saicos Ecoline Wash Care.

Ecoline Wash Care is a water additive with plant soaps and natural care components.

Just add to water (2 caps of 1-liter canister and 1 cap of 10 liters canister is sufficient for 5 liters of water).

Wring out cloth and mop as usual. If necessary, wipe again with dry cloth. Allow the floor to dry completely before walking on it.

### Stain removal

Stains must be removed immediately. Specific stains can be treated locally by applying the undiluted Wash Care with a piece of cloth. Make sure to remove any excess Wash Care after rubbing the stain by wiping the floor with clean water with a well wrung cloth.

Stains of chewing gum should be cooled, scraped very carefully and cleaned.

Stains of blood should be removed with cold water with a well-wrung cloth.

## MAINTENANCE OF THE FLOOR

Depending on the intensity of use, treatment with Saicos Wax Care must be carried out regularly in order to keep the floor in optimum condition. Use Wax Care White for white oiled floors and colorless Wax Care for all other floors. First thoroughly clean the floor with Saicos Ecoline Wash Care (see wet cleaning of the floor) and allow it to dry completely. Apply Saicos Wax Care to small areas in an even layer with a cloth with the grain of the wood. Never use steel wool, micro fibre, or abrasive cleaners.

For larger areas we recommend using a buffing machine: dribble the Wax Care in the shape of a snake and polish it with a buffing machine with a thick white pad.

- 1 liter of Wax Care is sufficient for approximately 100m<sup>2</sup>.
- Drying time: app 1 hour (depending on temperature and ventilation).

For commercial and very intensely used areas we recommend using Saicos Wax care Professional.

### Frequency

Regular, residential use: Saicos Wax Care, 1 or 2 times per year

Intensive & commercial use: Saicos Wax Care Professional, 2 - 4 times per year

## EXTREMELY DIRTY & WORN-DOWN SURFACES

Before sanding a floor down, please try the following procedure!

1. Dilute Saicos Ecoline Magic Cleaner Concentrate 1:10 with water (for example 0,5 liter concentrate with 5 liters water). Spread evenly on the floor with soaked joint-wiper, wiper, cloth (or appropriate cleaning machine). Do not pour directly on the surface – do not leave pools on surface. Leave to act for 5 – 15 min. Treat spots that have dried during that time again. Remove dissolved dirt with damp joint-wiper, wiper or cloth. Wipe 2 – 3 times with clear water. Wipe dry afterwards. This procedure can be repeated if necessary.

Then:

2. Maintain the surface with Saicos Wax Care Professional after complete drying (see page 1 for instructions), or:
3. Polish the damaged surface after complete drying with green or black pad / cross grinding pad and renovate with Saicos Ecoline Hardwax-Oil.

## SCRATCHES

Small scratches can be treated with a bit of (colour) oil and hardwax. This will not remove the scratches, but the scratch will be less visible, and the floor will be protected by again by the hardwax. Please work as follows:

Make sure the scratch is clean. Then apply a bit of colour oil and remove any excess oil with a clean cloth. Leave to dry for at least 8 hours. Then apply a bit of hardwax oil as a protective layer and leave to dry for at least 8 hours.

-----

Maintaining the look of your WOODlife Floor strongly depends on the type of use of the floor, the intensity in which the floor is used, and the intensity & quality of the protection and maintenance performed. WOODlife and/or its dealers therefore do not give any warranties in this area.

For detailed product information, we refer to the technical product sheets and the information on the packaging.

Copyright © 2019 by WOODlife Flooring BV.  
All rights reserved.